



## **Tesuque Casino Reopening Health and Sanitation Plan**

At Tesuque Casino we're committed to putting the health and safety of our guests and employees at the center of everything we do. This is our guiding principle as we reopen our property and casino. We've spent the last several months collaborating with medical and industry experts to develop a comprehensive plan that will allow us to safely welcome everyone back. This document outlines the many steps we're taking and lets you know what to expect when you visit.

There is no proven playbook to address the current challenges we're all facing. But at Tesuque Casino, we're committed to being led by data, science and public health guidelines, and we will continue to evaluate and evolve these safety protocols and policies as needed.

### **Entering and Exiting the Casino**

We now have one entrance and one exit for guests, and a separately designated entrance and exit for employees. These locations will be clearly marked. This will help us reduce congestion and control foot traffic throughout the casino.

### **Temperature Checks**

Before entering the casino all guests and employees will have their temperatures taken using a no-touch thermal computer. Anyone with a temperature above 101 degrees Fahrenheit will not be permitted to enter.

### **Personal Protective Equipment (PPE)**

All employees will be required to wear an approved face mask when on the property. Guests will also be required to wear a face covering when in public areas. We are happy to provide a face mask to any guest who does not have one.

### **Physical Distancing**

A six-foot physical distancing policy will be in place, with floor guides throughout the casino. Restaurant tables, bar stools, slot machines, table games and other physical layouts will be arranged to ensure appropriate distancing. Guests can expect reduced seating throughout the property to prevent crowds from congregating.



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### **Cleaning and Sanitizing Measures**

We have implemented in-depth cleaning and sanitizing procedures throughout the casino. Specifics will vary depending on the area of the casino. Here are a few of the key measures we're taking:

- Increased sanitizing at regular intervals throughout the property.
- High-touch items such as table tents, self-serve stations, check containers and reusable menus in the Cottonwood Kitchen, Grab and Go area and lounge have been eliminated or minimized as much as possible.
- Plexiglass shields have been installed in areas of high interaction, like the casino cage.
- Hand-sanitizing stations have been added throughout the property for guest and employee use.
- Our ultra-violet HVAC system is running at 100 percent, which means all of the air in the casino is exchanged with fresh air from outside every 10 minutes.

### **Valet Service**

Our valet and shuttle service has been suspended until further notice.

### **Bingo**

Bingo will remain temporarily on hold until we determine the best way to safely reopen.

### **Additional Employee-Specific Measures**

Employees will be instructed to stay home if they do not feel well and to contact a manager if they notice a coworker or guest with a cough, shortness of breath or other known symptoms of COVID-19.

In addition to temperature checks, at the start of each shift employees will fill out notarized questionnaires regarding their health and the health of those in their household. All employees will also be required to attend COVID-19 training that addresses proper physical distancing, glove and hand washing, appropriately wearing a mask and more.

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We continue to closely monitor public health, state and tribal government guidance, and will make appropriate changes to our procedures as they evolve. We look forward to welcoming you back in the safest way possible!